

# Dog Grooming Form

DUKE'S  
GROOM  
ROOM

## OWNER DETAILS

First Name

Last Name

Address

Phone

Email

## PET DETAILS

Pet Name

Date of Birth

Breed

Gender

Desexed

Does your dog have sensitive skin?

Is there anywhere your dog doesn't like to be touched?

Does your dog require a special shampoo? (sensitive/medicated)

If yes please list

Does your dog usually wear a muzzle during grooming?

Does your dog have any allergies or sensitivities?

If yes please list

Can we use treats?

Can we use peanut butter?

Would you like to have your dog groomed on a regular basis?

If yes how frequently?

ANY EXTRA DETAILS YOU WOULD LIKE YOUR GROOMER TO KNOW?

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If your dog is matted then we will need to do what is in their best interest which is to shave underneath the matting instead of trying to de-mat them by hand. De-matting by hand can cause undue pain to your precious pup and potentially cause more damage to the skin than the matting may have done. If matting or fleas are found, there will be additional charges for time taken to de-mat the dog and for a flea shampoo. Duke's Groom Room/Duke's Dog Daycare has the right to refuse service to any dog that is overly stressed or aggressive during grooming causing them to put themselves or the staff at risk.

I (the owner) confirm to Duke's Groom Room/Duke's Dog Daycare that I am the legal owner of my pet and; that as far as I am aware my pet has not been exposed to any illnesses or diseases in the past 30 days.

I understand that Duke's Groom Room/Duke's Dog Daycare reserves the right to refuse service to any pet that is overly stressed or aggressive during grooming causing them to put themselves or the staff at risk.

I understand that if my pet is matted then Duke's Groom Room/Duke's Dog Daycare will need to do what is in their best interest, which may be to shave underneath the matting instead of trying to de-mat them by hand, as de-matting by hand may cause undue pain to your pet and potentially cause more damage to the skin than the matting may have done.

I understand that if matting or fleas are found, there will be additional charges for time taken to de-mat my pet and for a flea treatment.

I understand that Duke's Groom Room/Duke's Dog Daycare is a facility where pets may be kept with other pets deemed suitable. I accept that there are inherent risks involved in this and that Duke's Groom Room/Duke's Dog Daycare will not be liable for any injuries or illnesses resulting during my pet's attendance.

I understand that Duke's Groom Room/Duke's Dog Daycare will do their best to treat my animal with complete care and respect, but occasionally small nicks, cuts or other damage to my pet may happen.

I waive all claims against Duke's Groom Room/Duke's Dog Daycare, its employees and representatives.

I agree that Duke's Groom Room/Duke's Dog Daycare will not be liable for any consequential damages.

I agree that if a medical problem developed while my pet is in the care of Duke's Groom Room/Duke's Dog Daycare, I authorise Duke's Groom Room/Duke's Dog Daycare to do whatever they believe is necessary for the safety, health and wellbeing of my pet and I agree to pay all expenses incurred. I understand that Duke's Groom Room/Duke's Dog Daycare will attempt to contact me using the contact details I have provided in a timely manner.

I accept that I may be liable for any medical care expenses and damages that result from any injuries caused by my pet. This includes my pet harming other pets even accidentally and vet bills that result.

I understand my pet must be treated for fleas, ticks and worms prior to visiting Duke's Groom Room/Duke's Dog Daycare. If fleas, ticks or worms are present on the pet, Duke's Groom Room/Duke's Dog Daycare reserve the right to treat the pet and charge for the service.

I understand that I must pay in full for any of Duke's Groom Room/Duke's Dog Daycare grooming services, or additional services, prior to the service at drop off or upon collection of my pet from CDuke's Groom Room/Duke's Dog Daycare.

I agree to pay for the full contracted booking fee if I give any less than 24 hours' notice of cancellation.

I understand the hours of operation, and that if I pick my pet up after the close of business I will be charged \$1 for every minute that I am late.

I understand that if I pick my pet up later than the agreed time, I will be charged a day of daycare.

I understand my pet will not be released until all costs have been paid.

I confirm that I have read and understood the above Terms and Conditions and that Duke's Groom Room/Duke's Dog Daycare reserves the right to refuse entry at any time for any reason.

Owners Signature

Pets Name

Date