## **Duke's Dog Daycare**



We're changing things up!

Duke's Dog Daycare is moving towards a subscription based 'spot' model, just like our hooman daycares or even the gym, we are implementing 'spots' for each of our dogs!

Please see our Spot Pricing and requirements attached and let us know if you have any questions.

Please see below the details and return this form to the Duke's Hoomans by Friday 19th April 2024.

## **CANCELLATIONS / ATTENDANCE**

At Duke's Dog Daycare we run a structured service, which means we take great care to match your dog with others, ensure their day is balanced and fulfilling. The way we run things means we can't just fill spots with another dog if your dog is away, for this reason, all cancellations will incur a cancellation fee depending on the notice given. If your dog can't attend for any reason, e.g. on holiday, sick, or for any other reason, the following applies:

- More than 48 hours' notice: \$20 to hold your permanent placement.
- Less than 48 hours' notice: 100% of the daily service fee will be payable.
- 14 days' notice is required when you would like to cancel your permanent placement, or the policy above applies.
- 14 days' notice is required when reducing or changing your permanent daycare day or the policy above applies.
- If, for whatever reason, your dog cannot attend their weekly spot, placement can be held for a maximum of 4 weeks or at our discretion and may be terminated by us after that.

Dogs Name			
Please select which days / frequency you would like to attend daycare			
Tuesday	Full Day / Half Da	y Weekly / Fortnightly	
Wednesday	Full Day / Half Day	/ Weekly / Fortnightly	
Thursday	Full Day / Half Da	y Weekly / Fortnightly	
Friday	Full Day / Half Da	y Weekly / Fortnightly	

I would like to attend daycare on a casual basis - I understand this is subject to availability and at a higher cost.





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## **Spot Prices**

Reoccurring Spot Price - these are for dogs that are booked in every week/fortnight on the same day.

- Full Day \$37
- Morning session \$28

These are permenant spots and if you are unable to make it to daycare our cancelations/attendance policy applies. If you wish to add an extra day as a once off the same rate applies but is subject to availability.

Flexible Spot Price - these are for dogs come every week/fortnight but want a bit of flexibility! Spots are limited and subject to availability

• Full Day - \$40

We must see your dog at least once a fortnight for this price to be applicable and they are subject to availability - we recommend booking in with us to avoid missing out!

**Casual Price - These are for once off or irregular visits!** 

• Full Day - \$45

These are subject to availability and super limited.



